

## Thank you for keeping your contact information up to date!

Instructions for completing the Alarm Monitoring Information Sheet:

Please fill out all applicable fields on this form. Whatever information you provide will replace the current information on your call list. Please make sure that all information provided is complete and correct.

If you are changing your Password, please note that all Passwords must be no shorter than three characters, no longer than five characters and must be alphanumeric. We cannot accept Passwords that contain offensive language or that may be confusing to our monitoring operators in the event of an emergency situation (i.e. HELP, OKAY, FIRE, SMOKE, COPS, etc).

**For Residential accounts:** The form must be signed by the current contract signer, spouse or authorized third party. Please include a copy of your driver's license including the signature side if it is signed on the back.

**For Commercial accounts:** The form must be signed by a member of the management team and include a copy of the manager's Driver's license and business card.

- **Scan it:** [customercare@devconsecurity.com](mailto:customercare@devconsecurity.com) (Adobe PDF format)
- **Fax it:** 1.855.891.5288
- **Mail it:** Devcon Security  
Attn: Customer Care Department  
8650 Freeport Pkwy, Ste. 130  
Irving, TX 75063

If you have any questions, you may contact us by calling our Customer Care department at 855.277.1020 Monday - Saturday between 7:00 am and 7:00 pm CST.

Thank you for choosing Devcon.



# ALARM MONITORING INFORMATION SHEET

CUSTOMER #: \_\_\_\_\_ CS #: \_\_\_\_\_

Customer Name: \_\_\_\_\_ Resident 2: \_\_\_\_\_  
 Site Address: \_\_\_\_\_  
 State/ZIP: \_\_\_\_\_ City: \_\_\_\_\_  
 Site phone: \_\_\_\_\_ Email: \_\_\_\_\_

## SECTION 1: PASSWORD

**A Password or Auxiliary Password must be issued to all users** of the alarm system including all people listed in Section 2. Password must be a word no less than 3 and no more than 5 letters in length, and may not contain any punctuation or spaces, offensive language, or non-standard spelling. In the event of an alarm, the monitoring center representative will ask for the password to verify that the user is authorized. Customer may change contacts by going to [www.devconsecurity.com](http://www.devconsecurity.com) or by calling DEVCON toll-free at 855.277.1020.

**PASSWORD** \_\_\_\_\_ **AUXILIARY PASSWORD** \_\_\_\_\_

## SECTION 2: EMERGENCY CONTACT LIST

List in order of preference those individuals who DEVCON shall endeavor to call in the event of an alarm. Those listed may need to meet the authorities in response to an alarm signal, so they need to have access to the protected premises, the Password, and Key Pad Code to turn the alarm system on and off. These individuals are authorized by you to CANCEL the alarm and must be issued the Password listed in Section 1.

**Contact #1** (Print first & last name) \_\_\_\_\_

(Check one type for each)

Authorized to schedule service  
 Key Holder  
 Relation \_\_\_\_\_

Phone #: \_\_\_\_\_  Home  Cell  Work w/ext \_\_\_\_\_  
 Phone #: \_\_\_\_\_  Home  Cell  Work w/ext \_\_\_\_\_  
 Email Address: \_\_\_\_\_

**Contact #2** (Print first & last name) \_\_\_\_\_

(Check one type for each)

Authorized to schedule service  
 Key Holder  
 Relation \_\_\_\_\_

Phone #: \_\_\_\_\_  Home  Cell  Work w/ext \_\_\_\_\_  
 Phone #: \_\_\_\_\_  Home  Cell  Work w/ext \_\_\_\_\_  
 Email Address: \_\_\_\_\_

**Contact #3** (Print first & last name) \_\_\_\_\_

(Check one type for each)

Authorized to schedule service  
 Key Holder  
 Relation \_\_\_\_\_

Phone #: \_\_\_\_\_  Home  Cell  Work w/ext \_\_\_\_\_  
 Phone #: \_\_\_\_\_  Home  Cell  Work w/ext \_\_\_\_\_  
 Email Address: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Homeowner  Contract Signer

LICENSES. ALARM COMPANY OPERATORS AND CONTRACTORS MAY BE LICENSED AND REGULATED BY THE STATE IN WHICH YOUR SYSTEM IS LOCATED. AL: AL-1295, State of Alabama Electronic Security Board of Licensure, 7956 Vaughn Road, PMB 392, Montgomery, AL 36116, (334)264-9388 AR: E 2011 0003, Arkansas Board of Private Investigators & Private Security Agencies, 1 State Police Plaza Dr, Little Rock, AR 72209, (501)618-8600 AZ: ROC 273700, Arizona Registrar of Contractors, 800 W Washington, 6th Floor, Phoenix, AZ 85007-2940, (602)542-1525 CA: ACO6999, Bureau of Collection & Investigative Services, Dept. of Consumer Affairs, Sacramento, CA 95814 DC: \_\_\_\_\_, Business & Professional Licensing, Dept. of Consumer & Regulatory Affairs, 941 N Capitol St NE, Washington, DC 20002, (202)442-4400 DE: DE11-157, burglar: Delaware State Police, Detective Licensing Section, PO Box 430, Dover, DE 19903, (302)739-5991 and fire: Office of the State Fire Marshal, Licensing Division, 1537 Chestnut Grove Rd, Dover, DE 19904, (302)739-4394 FL: EF20000763, State of Florida, Dept of Business & Professional Regulation, 1940 N. Monroe St, Tallahassee, FL 32399-0783, (850)487-1395 GA: LVU004277, Georgia Secretary of State, Construction Industry Licensing Board, 237 Coliseum Dr, Macon, GA 31217-3858, (478)207-1416 IL: 127.001442, Dept. of Financial & Professional Regulation, PO Box 7007, Springfield, IL 62791, (217)782-0458 IN: No license required KS: No burglar license required and fire: Kansas State Fire Marshal's Office, 700 SW Jackson St, Ste 600, Topeka, KS 66603, (785)296-3401 KY: No license required LA: F1509, State of Louisiana, Dept of Public Safety & Corrections, Office of State Fire Marshal, 8181 Independence Blvd, Baton Rouge, LA 70806, (225)925-4911 MA: 7067C, Contractors & subcontractors are required to be licensed, Commonwealth of Massachusetts, Division of Professional Licensure, Board of State Examiners of Electricians, 239 Causeway St, Suite 500, Boston, MA 02114, (617)727-9931 MD: 107-1665, Maryland State Police, 7751 Washington Blvd, Jessup, MD 20794 (410)799-0191 MI: 3601206056, burglar: Licensing Division, Dept of Labor & Economic Growth, 611 W. Ottawa, PO Box 30018, Lansing, MI 48909, (517)241-9288 and fire: Electrical Administration Board, 7150 Harris Dr, Lansing, MI 48909, (517)241-9320 MN: TS02329, Dept of Labor & Industries, 443 Lafayette Rd N, St Paul, MN 55155, (651)-284-5064 MO: No license required MS: 15017026, Residential Electronic Protection, Mississippi Fire Marshal's Office, PO Box 79, Jackson, MS 39205-0079 (601) 359-1061 NC: BPN# 007063P10, Alarm System Lic'g Bd, 1631 Midtown Pl. Ste. 104, Raleigh, NC 27609, (919)875-3611 NH: No license required NJ: 34BF00042900, 520 Fellowship Rd, Suite A-110, Mount Laurel, NJ 08054 NY: 12000301452, Licensed by the NYS Dept of State, 84 Holland Ave, Albany, NY 12208, (518)474-4429 OH: No burglar license required and fire: Dept of Commerce, Div of State Fire Marshal, Bureau of Testing & Regulation, 6606 Tussing Rd, PO Box 529, Reynoldsburg, OH 43068, (614)642-7126 PA: PA Home Improvement Contractor Reg # PA079914, Bureau of Consumer Protection of PA (800)441-2555 SC: BAC #13453 & FAC#13410, South Carolina Contractor's Licensing Bd, Fire & Burglar Alarm Div, 110 Centerview Dr, PO Box 11329, Columbia, SC 29211 (803) 896-4686 TN: 1606, Alarm Systems Contractors Board, 500 James Robertson Pkwy, Nashville, TN 37243-1168 TX: Burglar-B17004 and Fire-1669925, Texas Commission on Private Security, 5805 N. Lamar Blvd., Austin, TX 78752-4422, (512)424-7710 VA: 11-6567, Commonwealth of Virginia, Dept of Criminal Justice Services, Private Sec Srvs Section, 1100 Bank St #12, Richmond, VA 23219-3640 (804)786-4700. WA: DEVCOS897DT & 603082426, Dept of Labor & Industries, Electrical Program, PO Box 44460, Olympia, WA 98504-4460 (360) 902-5269.